



# Excellence CE Newsletter

Simon Everitt – Interim Chief Executive

14 Jan 2020



I wanted to use this opening CE Newsletter of 2020, firstly to wish each and every one of you a Happy New Year, and to give people a sense of what we have ahead of us as an organisation in the coming year and onwards further into the future, our priorities and how we go about planning for next year.

## DHB key areas of focus

I have previously shared with you our strategic priorities for the next 12-18 months. We have gone about developing these through the work that Pete Chandler did as part of his DHB Evolution work and key actions from the newly developed Māori Health Strategy, Te Toi Ahorangi and the Strategic Health Services Plan.

Four key areas are identified;

- Toi Oranga Mokopuna – Child Wellbeing

- Toi Oranga Ake – Integrated Care
- Toi Oranga Ngākau – Mental Health
- Toi Oranga Tikanga – Business redesign.

We are currently mapping out specific actions and activities to support each of these priority areas for the coming year and this will help inform our Annual Planning for 2020/2021. You can all play an important role in helping us to progress these priorities.

## Strategic Priorities

### Te Toi Ahorangi 2030

- UPHOLD TE TIRITI O WAITANGI & OUR INDIGENOUS RIGHTS
- BE A TOI ORA CHANGE LEADER
- ILLUMINATE & ADVANCE TOI ORA SYSTEM PERFORMANCE
- ELEVATE WAI ORA & REDUCE ACUTE DEMAND
- WHAKAMANA WHĀNAU WITH SOLUTIONS EMBEDDED IN AROHA
- SUPPORT IWI LED DEVELOPMENT
- DEVELOP OUR TOI ORA LEADERS, WORKFORCE & PROVIDERS
- INVEST IN TOI ORA INNOVATION

### Strategic Health Services Plan

- COMMUNITY BASED ACUTE CARE
- AVOIDABLE HOSPITAL ADMISSIONS
- CARE IN THE COMMUNITY
- AMBULATORY CHILD HEALTH
- MENTAL HEALTH & ADDICTIONS REDESIGN
- EVOLVING OUR CULTURE
- AGILE BUSINESS CULTURE & PROCESSES
- WORKFORCE WELLBEING SUPPORT TEAM
- COORDINATED TRANSFORMATION
- LEADERSHIP EVOLUTION
- FINANCIAL SUSTAINABILITY
- QUALITY & SAFETY IMPROVEMENT



# This year's Annual Plan 2019/20

The Annual Plan is the DHB's key accountability document to Government and outlines the range of actions and commitments that we have as a DHB. I'd encourage you to take a look at our Annual Plan for 2019/20. Please click on the link to do so:



## Annual Plan 2020/21

Planning has now started for the 2020/21 year and this involves the DHB responding to the Government's range of priorities and identifying key actions and programmes of work that we will implement over the year. Key themes for next year are around:

- Giving practical effect to He Korowai Oranga - the Māori Health Strategy
- Improving sustainability
- Improving child wellbeing
- Improving mental wellbeing
- Improving wellbeing through prevention
- Better population health outcomes

There are some strong areas of alignment with our DHB priorities. If you want to get involved or have an interest in our Annual Planning process please contact the team at Planning and Funding to find out more and how you can participate.

## Facility and capital projects and upgrades

Each year the DHB allocates some of its funding to ensure that our facilities and equipment are kept up-to-date, replaced or enhanced.

We are in a financial environment where we are not able to fund everything on the list for the year but I thought you would be interested in knowing the top six projects we are funding and progressing across our hospital campuses. These are:

- Tauranga: Central Sterilising Upgrade - planning stage
- Tauranga: T24 Building Structural Upgrade Stage 1 - nearing completion
- Whakatane: Te Toki Maurere Mental Health & Addiction Service Ward Replacement - planning stage
- Whakatane: Boilerhouse and workshops recladding - underway
- Relocation of Medical Records to Pathlab Building - underway

- Relocation of Toi Te Ora Public Health and Support Net to new premises in 17th Avenue - underway

We are also working with the Ministry of Health on their recent infrastructure announcements and opportunities for some additional funding support from the government for capital projects.

## Board update and CEO replacement

Our new Board and Board Chair have their first formal meeting tomorrow (Wednesday 15 January). There will be a Powhiri to welcome new and returning board members to start the day at the Education Centre.

The Board will discuss, as part of this first meeting, the process for appointing a new Chief Executive. Staff have expressed an interest in being involved in this process and we will provide an update to you once the Board confirm the process they will be following to make this important appointment.

## Whakaari – White Island update

The response to the Whakaari - White Island event continues as we move into the recovery phase. We are currently developing a Staff Wellness Plan which will identify the range of ongoing supports we need to put in place in the coming weeks and months to support our staff and wider community. We will keep you updated on progress.

A reminder of the supports that we already have in place for staff can be found on OnePlace at the following link:

<http://oneplace/Content/Pages/HSS/Staff-Support.aspx>

## Measles update

You may well have heard that a further case of measles was confirmed in the Bay of Plenty and Lakes area over the Christmas/New Year holiday period. This brought the total number of cases in the last 12-month period to 75. Measles is still a major concern for our communities.

The focus of the various immunisations teams is on increasing coverage of the MMR (measles, mumps and rubella) vaccine and we've been working with our community pharmacies to make it more readily accessible to the community.

This work has resulted in selected pharmacies across the Bay of Plenty and Lakes districts now offering an additional way for people aged 16 to 49 to get their free MMR immunisation.

"It is great to see some of our pharmacies now being able to give MMR," says Medical Officer of Health Dr Jim Miller. "Any way we can make immunisation more available and convenient is really important, particularly at the moment."

Drop by one of these pharmacies or call ahead to arrange your immunisation if you or your family member need their MMR.

### Western Bay of Plenty

- Unichem Cherrywood
- Unichem Mount Dispensary
- Unichem Excelsa, Papamoa
- Unichem Greerton
- Unichem Brookfield
- Unichem Metro, Bethlehem
- Unichem Faulkners, Tauranga
- My Pharmacy Papamoa
- My Pharmacy Te Puke
- Life Pharmacy Te Puke
- Life Pharmacy Bayfair
- Countdown Bayfair
- Countdown Fraser Cove
- Pharmacy on Cameron, Tauranga
- Waugh's Pharmacy, Welcome Bay

### Whakatāne

- Total Health Chemist, Whakatāne

MMR immunisation is also available from your family doctor or practice nurse if you or your child need to be immunised – it's never too late to catch up.



## Tricia Keelan resignation

Kia hiwa rā, kia hiwa rā.

Ka titiro whakamua ki Moutohora, ka tangi mai te ōi,  
Ka titiro whakaroto ki Putauaki, ka karangaranga mai te kārearea,  
Ka hoki whakawaho ki te moana o Tauranga,  
Ka tuitua te tūī ki Mauao,  
Tuia ki runga, tuia ki raro,  
Tuia ki roto, tuia ki waho,  
Tuia te herenga tangata,  
Ka rongo te pō,  
Ka rongo te ao,  
Tihei mauri ora!

It is with mixed feelings that I announce that Tricia Keelan has resigned as our Manukura/Executive Director of Toi Ora finishing on the 14 February 2020.

This is a significant loss to the DHB as Tricia has successfully led ground-breaking positive change for Te Moana a Toi. This is most aptly demonstrated in the new and exciting direction articulated in Te Toi Ahorangi which the DHB is committed to advancing and building on in the future.

We are sad to see Tricia go, but we are also happy that she will be returning to her whānau and taking up a new and unique opportunity to contribute to tangata whenua development.

## Newsletter feedback

It's always helpful to have feedback on information we are sharing across the organisation. If you would like to provide me with your feedback on this newsletter, its content and/or my short Newsletter video, please feel free to contact the Communications team by emailing [james.fuller@bopdhb.govt.nz](mailto:james.fuller@bopdhb.govt.nz)

Your feedback is always welcome and appreciated.



**“Plan your work and work your plan.”**

*Napoleon Hill (1883-1970), American self-help author.*