PRIMARY CARE MANAGEMENT OF COVID-19 PRESENTATIONS V3: 05-03-2020

Person presents to Primary Care with suspected COVID – 19

- At present people who come to GP / Primary Care will NOT be examined and will NOT be swabbed in GP setting.
- If patient does not meet MOH case definition manage following usual URTI practice.
- Hospital will notify Medical Officer of Health, if required.

1. Person phones concerned that they have COVID - 19

RING US – DON'T COME IN

- a. Option 1: arrange for clinical team member to phone them to assess. Do they meet current case definition? Yes see below
- b. Option 2: Instruct person to call COVID-19 line 0800 358 5453 and follow the advice given.
- 2. Person self presents to reception stating that they may have COVID 19
 - a. Provide them with a surgical mask to put on
 - b. Ask them if they have a mobile phone with them. Confirm number.

If they came by car:

- Ask them to return to vehicle, either follow option 1 or 2 (if they have a phone)
- If they have no phone clinical team member (wearing surgical mask) to assess them at car window (non-contact) Do they meet current case definition?
 Yes – see below

If they do not have a car:

- Escort them to a separate room
- Clinical team member to wear surgical mask and assess – do they meet current case definition? Yes – see below

YES

- 1. Contact DHB switchboard 07 579 8044 and ask to speak to on call ID physician.
- 2. Instruct patient to present to ED then wait in car and ring on arrival:

Tauranga – 07 579 8415 Whakatāne – 027 705 8125

- If the patient has been assessed in a practice room, the room must be cleaned.
- After patient leaves GP, clean room. Cleaner to wear surgical mask and gloves.
 Wipe down surfaces with water and bleach solution.
 Allow room to dry, then it is safe to use again.







We are reviewing this on a daily basis. There will be differences across information from other sources; however this is TTO, BOPDHB and Lakes DHB process.