

General Dermatology - Advice

Bay of Plenty DHB is pleased to announce the start date for the teledermatology pilot for general dermatology advice working with the dermatologists at the Tauranga Skin Centre. The service we are expecting will have the following significant advantages:

- rapid, accurate diagnosis and advice for management of general dermatology conditions
- reduce unnecessary first specialist appointments
- better GP education
- reduced travel for patients and increased management in the community

The information below should assist GP's to make these referrals, but if you have any problems, you may contact BOP DHB, GP Liaison, Chris Tofield, Christopher.Tofield@bopdhb.govt.nz

The new general dermatology (advice) eReferral is available for use in BOP DHB on the 3rd May 2018, with the pilot running for six months. The form is to support the new teledermatology service pilot.

Key words for search: dermatology, advice

Referral To		
Organisation Name	Department	Specialty
Search: <input style="width: 150px;" type="text" value="derm"/>		DHB: <input style="width: 50px;" type="text" value="BOP"/> ▼
BOPDHB - Public	Medical	Dermatology
BOPDHB - Public	Skin Centre	Dermatology - Medical Advice Only

Teledermatology service

This eReferral is available to all BOP DHB domiciled patients through their general practice using the BPAC eReferral.

This is an advice only referral, which must include images and will go directly to the Tauranga Skin Centre team, bypassing the referral centre. It will be viewed and advice sent back within a maximum of eight working days (expectations are it will be shorter than this).

Photographs

This service requires **ALL** referrals to include images so attachments will need to be added.



DermNet NZ

Reminder: You can only transfer 10 MB of attachments to one referral. A pop up message will appear if you exceed this size.

The file uploader is limited to 10 megabytes of attachments. Please uncheck some files so you are under the required size.

Virtual Clinic - Medical Dermatology - Advice

The virtual dermatology clinic is an enhancement of the existing dermatology service.

All referrals will be reviewed by a dermatologist and advice will be provided via a response through the BPAC eReferral system.

Advice will normally be received within eight days of the referral.

If the dermatologist advises that a patient needs a face-to-face appointment in clinic a new standard dermatology eReferral will need to be sent.

Eligibility Criteria:

Patients with **medical dermatological** conditions.

Exclusions:

This service is not for skin cancers - please use the existing skin lesion service managed by the PHOs for these referrals.

Referrals must include:

- Photograph/s and a clinical description of the condition
- Details of what management has been tried to date
- Any relevant investigations

WHAT CHANGES WILL I SEE IN MY INBOX?

There will be changes in how you receive your **referral outcome**:

- **New process:** your BPAC referral will be received by the Tauranga Skin Centre referral coordinator then electronically forwarded onto the dermatologist for triage on-line. The triage outcome will be sent electronically to you via Healthlink to your Provider INBOX for filing against the patient record as soon as the triage clinician has completed the triage template.
- **ADVICE in reply:** For declined or accepted replies advice could be included in the message so it is very **IMPORTANT** that you open and read all eTriage replies

E.g. Triage template used by the Skin Centre Dermatologists

Reply Template

Date	09 Apr 2018 12:25	Referring GP	Dr
Patient	MOUSE, MICKEY	Specialty	Dr
NHI	ABC1235	Triaging Clinician	Dr
City	Te Puke	Forward To	F

Accept Decline

Below capacity threshold
 Insufficient information
 Not eligible for publicly funded care
 Patient current to service
 Patient not medically fit for service
 Return to referrer advice/guidelines/clinical pathways
 Service not required
 Transferred to another organisation
 Transferred to another speciality
 Patient needs to be seen by specialist service

Notes (Internal Use Only)

Notes to Referrer
Return to referrer advice/guide

Note: change in message subject for eTriaged referrals. Declined or Accepted + speciality

Patient Manager

Imposed Date	Subject
13 Mar 2018	Declined Maternal Cl.
13 Mar 2018	Declined Maternal Cl.
13 Mar 2018	Accepted Maternal Cl.

View Patient Inbox

Main | Audit | External Details

Name: **Mouse, Mickey Test Account (24 Feb 1988)** Reference No: 315283_53756514 (bpacinx)

Internal Details:

Patient: MOUSE Mickey (130972) Confidential: Do Not Upload to MMH:

Subject: Accepted Maternal Child & You Result Date: 7 Mar 2018 Attention: Dr Stuart Hockey (SH)

Comment: From: Provider: Dr Stuart Hockey (SH)

Classification: Status: Folder: Health Docs (HDOC)

Date: 07-Mar-2018 14:55 Providers :-
 ID# 315283_53756514 (bpacinx) Referring: Stuart Hockey, NZMC# 19631
 Primary Care: Stuart Hockey, (City Medical Limited (Gisborne)) NZMC# 19631
 Consulting: remove.queue.

Your Paediatrics referral for the above patient has been received by the Gisborne

Accept Priority 2

Poor Mickey is getting a pretty bad run of things. Here is a guideline for managing his lymphadenopathy.

Attachment #1: ABC1235_child_in.DOC (DOC) View ...

Triage replies can include advice and attachments. OPEN AND READ ALL eTriage Replies