

Public Health Nurse (PHN) Service Tauranga and Whakatane Referrals

- Before making referrals please ask yourself “Is this the correct service to refer to?” Consider if this referral is more appropriate for:
 - General Practitioner’s (GP’s)
 - Paediatric Liaison or Paediatric Homecare Nurse
 - Voyagers / CAMHS
 - District Nurse
- We work with children aged 0 - 16 years of age around a wide range of health concerns i.e. behavioural, developmental, social, health, sleep, toileting, learning needs and children whose needs aren’t being met by the available services, or who need reconnecting into available health services.
- If you have a child / adolescent you are concerned about or you are unsure if a referral is relevant please feel free to ring and discuss your concerns with us.

What do PHN’s do:

- We assist, support and advocate for preschoolers, children, adolescents and their families by:
 - Completing child / adolescent health assessments
 - Preschool / Childcare Centre / Te Kohanga Reo / School visits
 - Home visits for specific health concerns
 - General and specific health advice
 - Communicable disease follow up
 - Vaccination programmes
 - Referrals to appropriate personnel and agencies
 - Support young people to identify their own health issues
 - Provide information to enable young people to make informed decisions
 - Provide free confidential self-referral clinics within Intermediate school settings
 - Mobile ear van service

Ensure:

- Referral completed using Referral - Public Health Nurse (PHN) Service
- Ensure parental consent is gained prior to making a referral to our service

Rule Out:

- Does this child need immediate life threatening health assistance - Dial 111 and ask for the Ambulance service
- Does this child need immediate Child & Protection assistance - Dial 111 and ask for the Police or call Child Youth & Family on 0508 Family / 0508 326 459

Contacts:

0800 - 1630 hours Monday to Friday only

Tauranga		Whakatane	
Phone	07 577 3383	Phone	07 306 0944
Fax	07 578 5485	Fax	07 306 0987
Email	phn.referral@bopdhb.govt.nz		

After Hours Emergency Service: Call 111 & ask for the appropriate service i.e. Police, Ambulance or Fire Service.